BILLING POLICY

Last Updated: April 2026

Mid North Imaging is a privately owned, non-government funded company and is a mixed billing company. Our fees are in close alignment with the Medicare Fee schedule which represents what the Federal Government is prepared to contribute towards the cost of health services, unfortunately these fees do not cover the cost of providing a quality service to our community. Our fees reflect the service, training and dedication of our professional staff so that we can provide the latest technology and state of the art equipment. Complex and expensive equipment is required to provide an accurate diagnosis and efficient Radiology reporting service in the provision of our communities' healthcare needs.

WHAT DOES THE GAP MEAN?

When you are charged for medical treatment, and it costs more than what you get back from Medicare, that cost is called the gap. It is also known as an 'out of pocket' expense.

FEES FOR DIAGNOSTIC ULTRASOUNDS

At Mid North Imaging we have capped our 'out of pocket' expense, known as "the gap". This charge will apply to all obstetric ultrasounds. All other Medicare eligible ultrasounds are bulk billed, which means there is no out-of-pocket cost for the patient.

OBSTETRIC SCANS FOR CONCESSION CARD HOLDERS

Due to the minimal bulk-bill amounts paid by Medicare for obstetric ultrasounds we cannot offer bulk billing for obstetric ultrasound scans, even if you have a concession card. If you hold a concession card, we have reduced your out-of-pocket expense for these examinations. Full payment for the service is required on the day of your scan. Mid North Imaging can submit the claim online to Medicare for you at the time of payment. Any refund will be deposited into your nominated Medicare-linked bank account within 48 hours.

NON-MEDICARE CARD HOLDERS/ OVERSEAS VISITORS

All patients who do not hold a valid Australian Medicare card for the date(s) of service are required to make full payment on the day of service. You will be advised of the full amount required to be paid at the time of booking your appointment with us. We accept EFTPOS payment only.

WORK COVER

These accounts are ultimately the patient's responsibility. Accounts can be forwarded onto relevant Work Cover third party insurance providers only if a relevant claim number is available. If you do not have a claim number at the time of your scan you will be bulk billed.

FULL PAYMENT IS EXPECTED ON THE DAY OF SERVICE

We accept EFTPOS payment only. All Visa, Mastercard and Debit cards accepted. Medicare claims will be submitted by us immediately, with rebates being available in patients nominated bank accounts within 48 hours.